How to Repair Broken Image Service Links in ArcMap
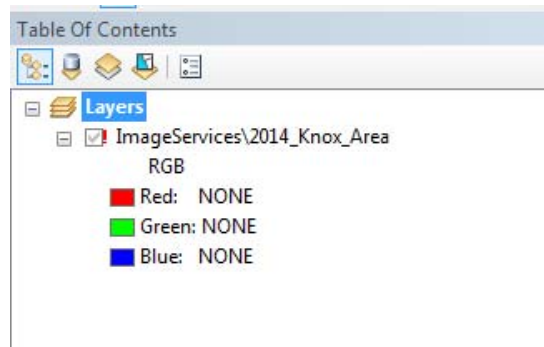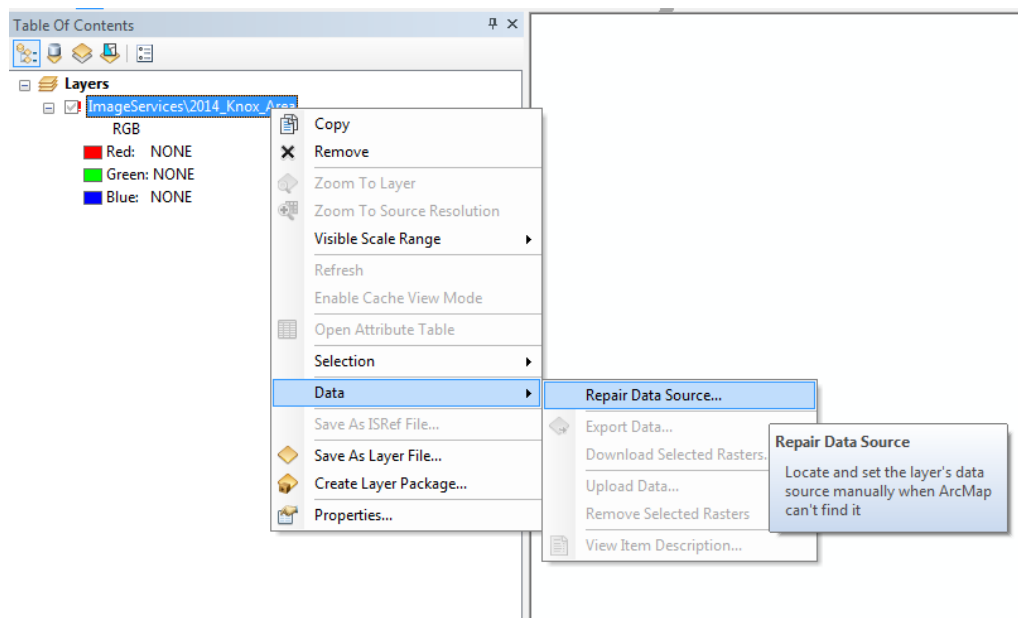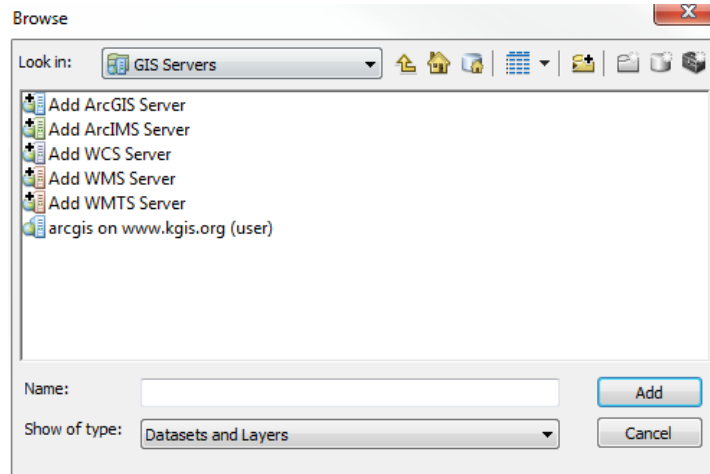
1. Red exlamation point shown on ArcGIS Server Image Service(s) in ArcMap Table of Contents. This indicates that the image service source cannot be found. Your image services may be named differently than the example shown here.

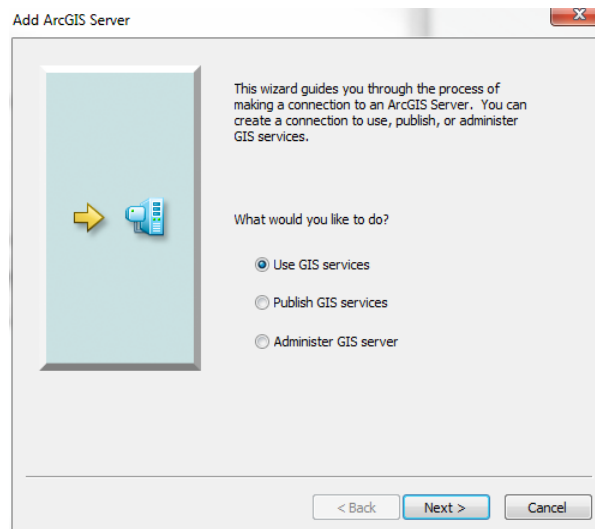2. To fix, right-click on the layer name, select data, then Repair Data Source....

3. In the Browse window that opens select GIS Servers from the "Look in:" drop-down:
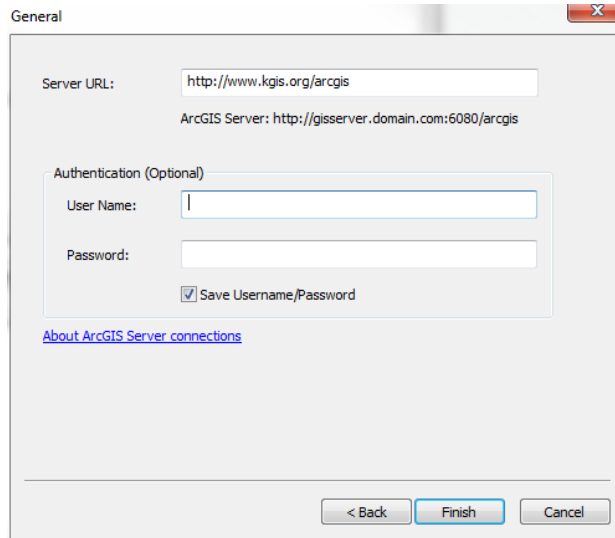
4. If "arcgis on www.kgis.org (user)" is not listed double-click on Add ArcGIS Server, otherwise proceed to step 5:
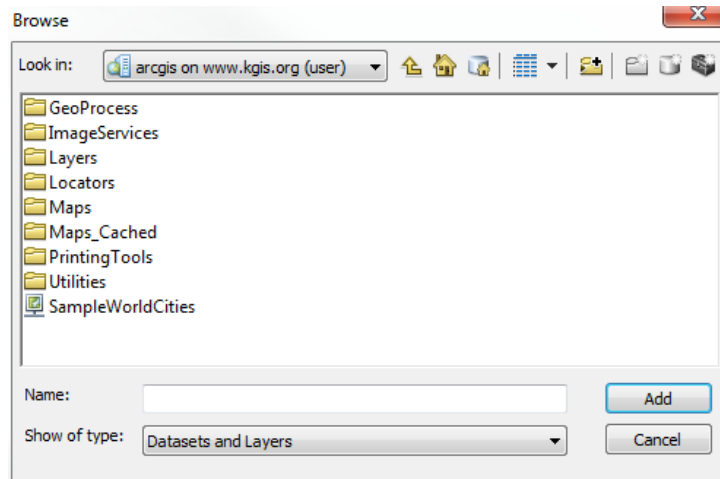
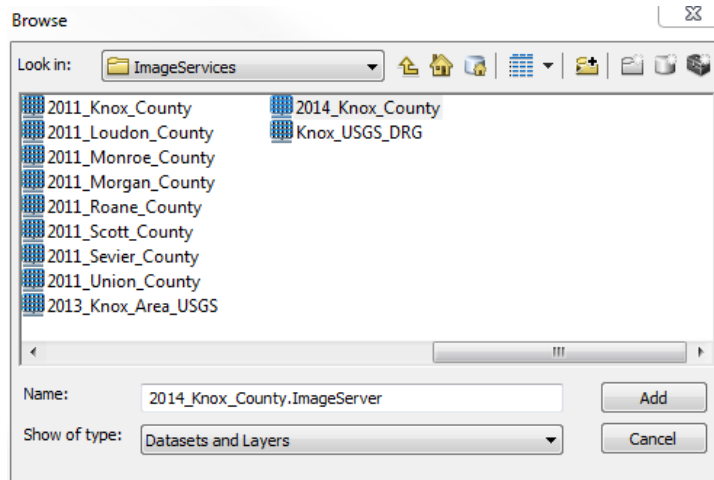   a) Accept the default of "Use GIS Services" and click Next.

   b) For "Server URL:" enter **http://www.kgis.org/arcgis** then click Finish.

5. Doulble-click "arcgis on www.kgis.org (user)" in the browse window to list the folders available on KGIS's ArcGIS Server system:

   a) Double-click the ImageServices folder to list the available aerial photo services. Services are named by year and county. For example, 2014_Knox_County. Double-click on the appropriate service matching the layer in ArcMap's table of contents:

b) The image service layer should now display and the red exclamation mark in the table of contents will disappear: